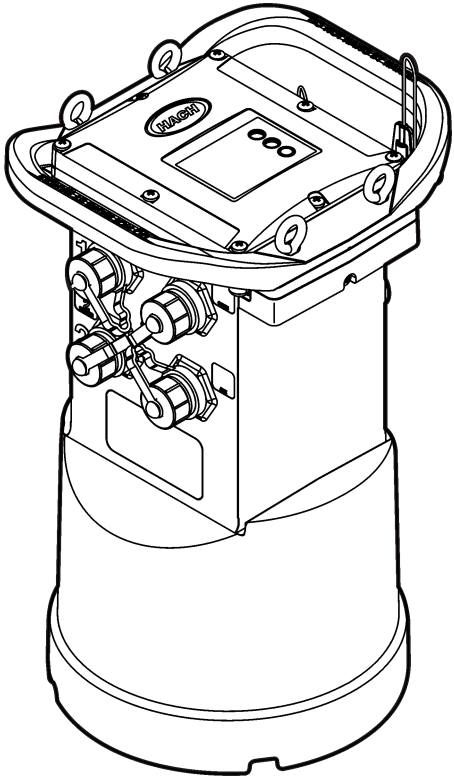
DOC026.52.80015

FL900 Series Flow Logger

08/2013, Edition 6

User Manual



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Specifications

Specifications are subject to change without notice.

Specification	Details
Dimensions (W x D x H)	25.4 x 22 x 40 cm (10.0 x 8.7 x 16.0 in.)
Enclosure	PC/ABS structural foam
Environmental rating	NEMA 6P/IP68 (24 hours at 1.8 m (6 ft) submersion)
Weight (model FL900)	4.5 kg (10 lb) with no batteries, 6.3 kg (14 lb) with 2 batteries and 8.2 kg (18 lb) with 4 batteries
Operating temperature	–18 to 60 ºC (0 to 140 ºF) at 95% RH
Storage temperature	–40 to 60 ºC (–40 to 140 ºF)
Power requirements	8 to 18 VDC from batteries or external power source, 2.5 W max
Battery life	Varies with sensor type, logging intervals, telemetry and environment. For a 15 minute logging interval, with no modem, four 6 V lantern batteries at room temperature: • Flo-tote 3 sensor 306 days • Area Velocity sensor with AV9000 Analyzer 296 days • Flo-Dar sensor 185 days • Ultrasonic sensor 456 days ***Note:*** *For longer deployments use with Long Life Battery, PN 8542900.*
Installation category	I
Protection class	III
Pollution degree	1
Sensor ports	1, 2 or 4 ports
Primary devices	Contains algorithms to support the primary devices that are shown in Table 1.
Connectors	Stainless steel connectors
Datalog channels	16 maximum
Alarms	Maximum of 16 channel alarms with high/high, high, low, low/low options. System alarms include low battery, low RTC battery, low slate memory, slate memory full, sensor time out, sensor ID.
Alarm actions	Start the sampler, change the log interval, change the call interval, send an e-mail or a text message (SMS) from logger or server.
Logging intervals	1, 2, 3, 4, 5, 6, 10, 12, 15, 20, 30 or 60 minutes
	Primary and secondary intervals for dynamic logging
Data storage	Event log: 1000 events maximum in non-volatile flash memory
	Sample history: 2000 sample events maximum in non-volatile flash memory
	Datalog: 325,000 data points; 1128 days for 3 channels at 15-minute log intervals
PC communication	USB
	RS232 (Baud rates: 9600, 19200, 38400, 57600, 115200)
Remote communication (optional)	Wireless modem; CDMA2000 1xRTT or GPRS

Specification	Details
Protocols	Modbus RTU
	Mobile-Terminated SMS
	Mobile-Originated SMS
Timebase accuracy	±0.002%, synchronized every 24 hours with server software and modem
Supported sensors	Flo-Dar, Flo-Dar with SVS, Flo-Tote, Rain Gauge, Ultrasonic, Submerged Area Velocity[1], Sigma 950[1]
Sampler interface	Compatible with Sigma 900 Standard, Sigma 900 Max and Hach SD900 to support set point sampling, flow-pacing and sample history logging
Certifications	Logger: CE
	Optional AC power supply: UL/CSA standards (cETLus)/CE
	Modems: FCC, NB, IC, others may be available—contact the manufacturer for more information.
Warranty	1 year

[1] This device attaches through an external module. Refer to External devices on page 30.

Table 1 Primary devices supported

Primary devices	Type	Details
Weir	V-notch	22.5–120 ° notch
	Contracted rectangular	
	Non-contracted rectangular	
	Cipolletti	
	Compound V-notch	22.5–120 ° notch, 0–61 cm (0–24 in.) notch height, contracted and non-contracted
	ThelMar	6, 8, 10, 12 and 15 in.
Nozzles	Kennison	6, 8, 10, 12, 16, 20, 24, 30 or 36 in. diameter, half and not half
	California Pipe	91 cm (36 in.) diameter and less

Table 1 Primary devices supported (continued)

Primary devices	Type	Details
Flumes	Parshall	1, 2, 3, 6, 9, 12, 18, 24, 30, 36, 48, 60, 72, 84, 96, 108, 120, 144, 180, 240, 300, 360, 480 and 600 in. throat width
	Palmer-Bowlus	4, 6, 8, 10, 12, 15, 18, 21, 24, 27, 30, 36, 42, 48, 60 and 72 in. flume
	Leopold-Lagco	4, 6, 8, 10, 12, 15, 18, 20, 21, 24, 27, 30, 36, 42, 48, 54, 60, 66 and 72 in. pipe diameter
	HS	0.4, 0.6, 0.8 and 1.0 ft flume
	H	0.5, 0.75, 1.0, 1.5, 2, 2.5, 3 and 4.5 ft flume
	HL	3 ft and 4 ft flume
	Trapezoidal	12 in. 45 ° SRCRC, 2 in. 45 ° WSC, 8 in. 60 ° V, small 60° V, large 60 ° V and extra large 60 ° V
	Cutthroat	1, 2, 3, 4, 6, 8, 12, 16, 24, 48 and 72 in. throat width, 8, 36, 54 and 108 in. length of rectangular cutthroat
	RBC	50, 75, 100, 150 and 200 mm flume
	Montana	1, 2, 3, 6, 9, 12, 18, 24, 30, 36, 48, 60, 72, 84, 96, 108, 120, 144, 180, 240, 300, 360, 480 and 600 in. throat width
	British Rectangular	1, 2, 3, 6, 9, 12, 18, 24, 30, 36, 48, 60, 72, 84, 96, 108, 120, 144, 180, 240, 300, 360, 480 and 600 in. throat width
	San Dimas	More than 0 in. flume
Manning equations	Circular	More than 0 in. diameter, 0–1.0 slope, 0.0010–0.75 roughness coefficient
	Rectangular	More than 0 in. width, more than 0 in. height of the channel, 0–1.0 slope, 0.0010–0.75 roughness coefficient
	Trapezoidal	More than 0 in. bottom width, more than 0 in. height of the trapezoidal part of the channel, more than 0 in. top width, 0–1.0 slope, 0.0010–0.75 roughness coefficient
	U-shape	More than 0 in. diameter, more than diameter/2 in. channel height, 0–1.0 slope, 0.0010–0.75 roughness coefficient
Area velocity	Circular	
	Rectangular	
	Trapezoidal	
	U-shape	
	Level area table	60-point table
Tables	Head flow	60-point table

General information

In no event will the manufacturer be liable for direct, indirect, special, incidental or consequential damages resulting from any defect or omission in this manual. The manufacturer reserves the right to make changes in this manual and the products it describes at any time, without notice or obligation. Revised editions are found on the manufacturer's website.

Safety information

NOTICE

The manufacturer is not responsible for any damages due to misapplication or misuse of this product including, without limitation, direct, incidental and consequential damages, and disclaims such damages to the full extent permitted under applicable law. The user is solely responsible to identify critical application risks and install appropriate mechanisms to protect processes during a possible equipment malfunction.

Please read this entire manual before unpacking, setting up or operating this equipment. Pay attention to all danger and caution statements. Failure to do so could result in serious injury to the operator or damage to the equipment.

Make sure that the protection provided by this equipment is not impaired. Do not use or install this equipment in any manner other than that specified in this manual.

Use of hazard information

⚠ DANGER

Indicates a potentially or imminently hazardous situation which, if not avoided, will result in death or serious injury.

⚠ WARNING

Indicates a potentially or imminently hazardous situation which, if not avoided, could result in death or serious injury.

⚠ CAUTION

Indicates a potentially hazardous situation that may result in minor or moderate injury.

NOTICE

Indicates a situation which, if not avoided, may cause damage to the instrument. Information that requires special emphasis.

Precautionary labels

Read all labels and tags attached to the instrument. Personal injury or damage to the instrument could occur if not observed. A symbol on the instrument is referenced in the manual with a precautionary statement.

	This is the safety alert symbol. Obey all safety messages that follow this symbol to avoid potential injury. If on the instrument, refer to the instruction manual for operation or safety information.
	This symbol indicates that a risk of electrical shock and/or electrocution exists.
	This symbol indicates the presence of devices sensitive to Electro-static Discharge (ESD) and indicates that care must be taken to prevent damage with the equipment.
	This symbol indicates radio waves.
	Electrical equipment marked with this symbol may not be disposed of in European public disposal systems after 12 August of 2005. In conformity with European local and national regulations (EU Directive 2002/96/EC), European electrical equipment users must now return old or end-of-life equipment to the Producer for disposal at no charge to the user. ***Note:*** *For return for recycling, please contact the equipment producer or supplier for instructions on how to return end-of-life equipment, producer-supplied electrical accessories, and all auxiliary items for proper disposal.*

Confined space precautions

⚠ DANGER

Explosion hazard. Training in pre-entry testing, ventilation, entry procedures, evacuation/rescue procedures and safety work practices is necessary before entering confined spaces.

The information that follows is supplied to help users understand the dangers and risks that are associated with entry into confined spaces.

On April 15, 1993, OSHA's final ruling on CFR 1910.146, Permit Required Confined Spaces, became law. This standard directly affects more than 250,000 industrial sites in the United States and was created to protect the health and safety of workers in confined spaces.

Definition of a confined space:

A confined space is any location or enclosure that has (or has the immediate potential for) one or more of the following conditions:

- An atmosphere with an oxygen concentration that is less than 19.5% or more than 23.5% and/or a hydrogen sulfide (H_2S) concentration that is more than 10 ppm.
- An atmosphere that can be flammable or explosive due to gases, vapors, mists, dusts or fibers.
- Toxic materials which upon contact or inhalation can cause injury, impairment of health or death.

Confined spaces are not designed for human occupancy. Confined spaces have a restricted entry and contain known or potential hazards. Examples of confined spaces include manholes, stacks, pipes, vats, switch vaults and other similar locations.

Standard safety procedures must always be obeyed before entry into confined spaces and/or locations where hazardous gases, vapors, mists, dusts or fibers can be present. Before entry into a confined space, find and read all procedures that are related to confined space entry.

Certification

Canadian Radio Interference-Causing Equipment Regulation, IECS-003, Class A:

Supporting test records reside with the manufacturer.

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de classe A répond à toutes les exigences de la réglementation canadienne sur les équipements provoquant des interférences.

FCC Part 15, Class "A" Limits

Supporting test records reside with the manufacturer. The device complies with Part 15 of the FCC Rules. Operation is subject to the following conditions:

1. The equipment may not cause harmful interference.
2. The equipment must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at their expense. The following techniques can be used to reduce interference problems:

1. Disconnect the equipment from its power source to verify that it is or is not the source of the interference.
2. If the equipment is connected to the same outlet as the device experiencing interference, connect the equipment to a different outlet.
3. Move the equipment away from the device receiving the interference.
4. Reposition the receiving antenna for the device receiving the interference.
5. Try combinations of the above.

Wi-Fi devices

NOTICE

Network and access point security is the responsibility of the customer that uses the wireless instrument. The manufacturer will not be liable for any indirect, special, incidental or consequential damages caused by a breach in network security.

Country-specific approval for Wi-Fi devices

⚠ CAUTION

Electromagnetic radiation hazard. Make sure that the antenna is kept at a minimum distance of 20 cm (7.9 in.) from all personnel in normal use. The antenna cannot be co-located or operated in conjunction with any other antenna or transmitters.

Products with the wireless option contain a modular RF Wi-Fi device and are approved as a modular device under a TCB Grant of Authorization.

Modem MTSMC-C1-GP (CDMA):

- United States FCC ID: AU792U09G17825
- Canada IC ID: 125A-034

Modem MTSMC-G2-IP (GSM):

- United States FCC: AU792U09D24824
- Canada IC ID: 125A-0033

Country	ISO31662 letter code	Country	ISO31662 letter code
Austria	AT	Poland	PL
Belgium	BA	Portugal	PT
Denmark	DK	Spain	ES
Finland	FI	Sweden	SE
France	FR	United Kingdom	GB
Germany	DE	Iceland	IS
Greece	GR	Norway	NO
Hungary	HU	Switzerland	CH
Ireland	IE	Turkey	TR
Italy	IT	Netherlands	NL
Mexico	MX	—	—

Regulatory RF device approvals
Modem MTSMC-C1-GP (CDMA):

- FCC: Approved as a Modular Device under a TCB Grant of Authorization. FCC ID: AU792U09G17825

- IC: Approved as a Modular Device under Certificat D'Acceptabilite' Technique C-REL ID: 125A-034

Modem MTSMC-G2-IP (GSM):

- FCC: Approved as a Modular Device under a TCB Grant of Authorization. FCC ID: AU792U09D24824
- IC: Approved as a Modular Device under Certificat D'Acceptabilite' Technique C-REL ID: 125A-0033

Opinion: Compliant under the R&TTE Directive 1999/5/EC to the essentials requirements of Article 3.2 according to the assessment procedures in Article 10(5) and Annex IV for (class-2 equipment) and marked as CE1177.

Certification

The device complies with Part 15 of the FCC Rules and Industry Canada license-exempt RSS standard(s). Operation is subject to the following conditions:

1. The equipment may not cause harmful interference.
2. The equipment must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to this wireless communication equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Any change to the equipment will void the Industry Canada certification and FCC grant.

Product overview

The FL900 series flow loggers are used in open-channel flow monitoring studies such as inflow & infiltration (I&I), combined sewer overflow (CSO), capacity and planning and storm water runoff monitoring.

Data is collected from attached sensors and logged for future retrieval. The sensors can be added or changed in the field. Depending on the model, up to four sensors can be connected. The data can be retrieved directly through a USB or RS232 cable or remotely through a wireless network with Flo-Ware desktop software and FSDATA server software. Refer to Figure 1. The FL900 Series loggers can also connect to an external power source, rain gauge or be used to pace a Sigma sampler.

The wireless option and the number of available connectors varies with the model of the logger. Refer to Figure 2 and Figure 3.

Figure 1 System overview with wireless option

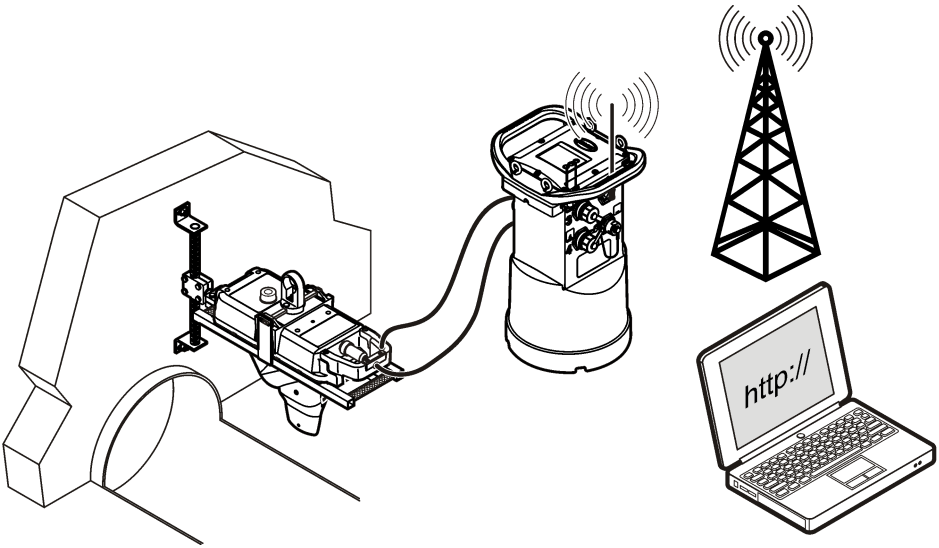
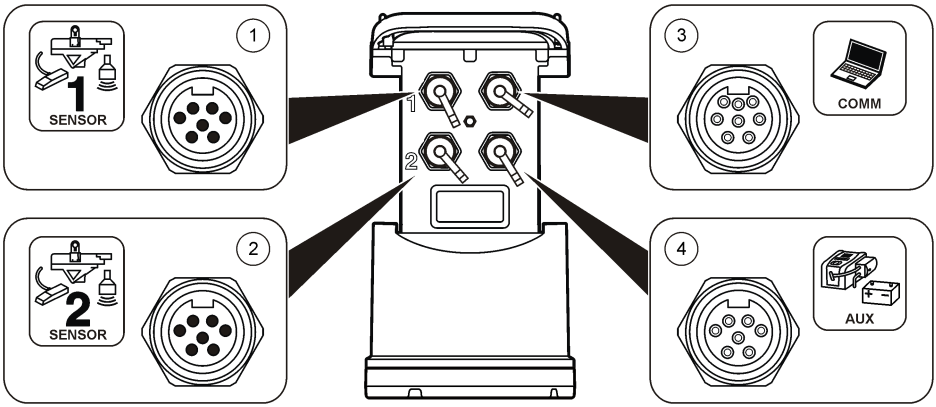
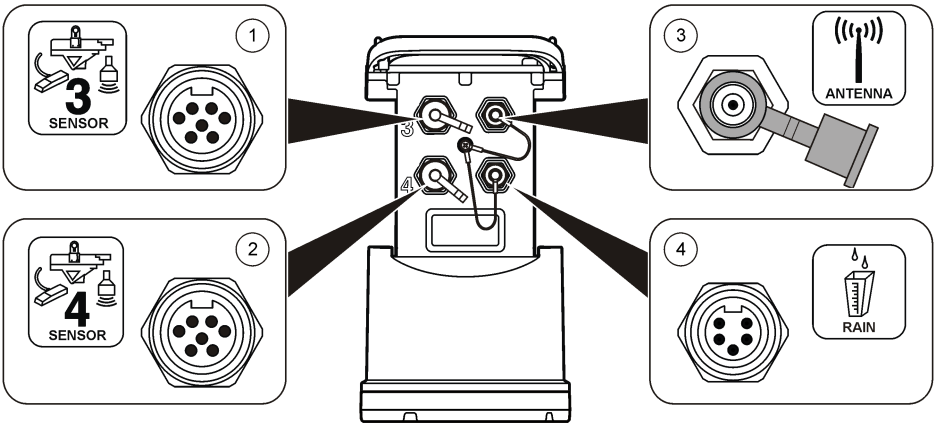


Figure 2 Connectors—side 1



1 Sensor (all models)	**3** Computer—USB or RS232 cable (all models)
2 Sensor (FL902, FL904 only)	**4** Auxiliary—external power or sampler (all but FL900)

Figure 3 Connectors—side 2

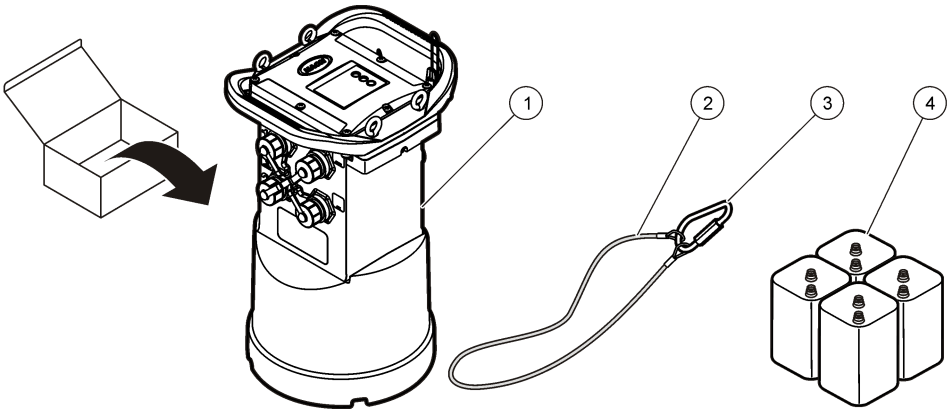


1 Sensor (FL904 only)	**3** Antenna option (all but FL900)
2 Sensor (FL904 only)	**4** Rain gauge (all but FL900)

Product components

Make sure that all components have been received. Refer to Figure 4. If any items are missing or damaged, contact the manufacturer or a sales representative immediately.

Figure 4 FL900 series logger components



1 Logger	**3** D-ring with threaded lock
2 Cable, suspension	**4** Batteries, 6 V alkaline (4x)

Apply power to the Logger

Install the batteries

⚠ WARNING

Explosion hazard. Incorrect battery installation can cause the release of explosive gases. Be sure that the batteries are of the same approved chemical type and are inserted in the correct orientation. Do not mix new and used batteries.

⚠ WARNING

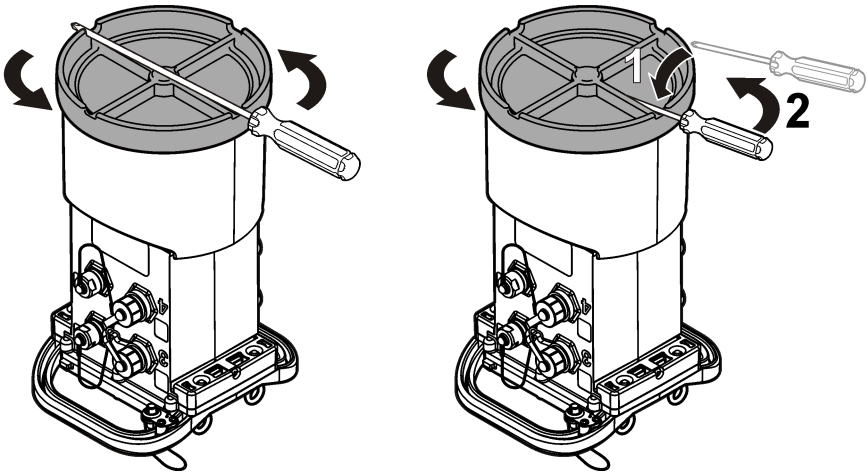
Fire hazard. Battery substitution is not permitted. Use only alkaline batteries.

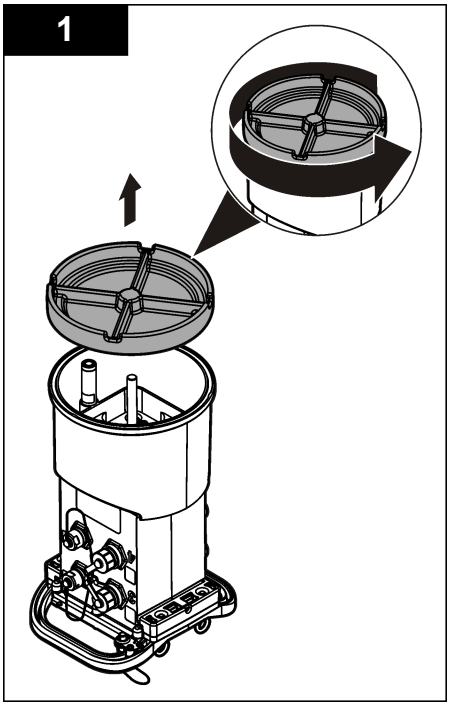
NOTICE

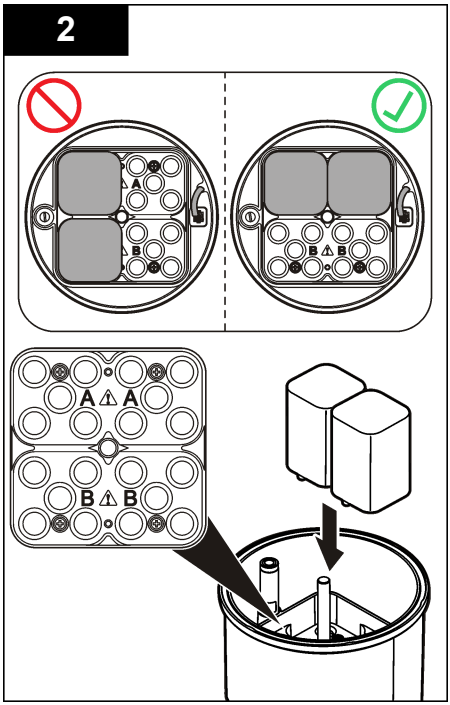
Do not over-tighten the cover. Tighten until the cover just touches the O-ring, then tighten one-quarter to one-half turn maximum from O-ring contact. Keep the O-ring lubricated with silicone grease.

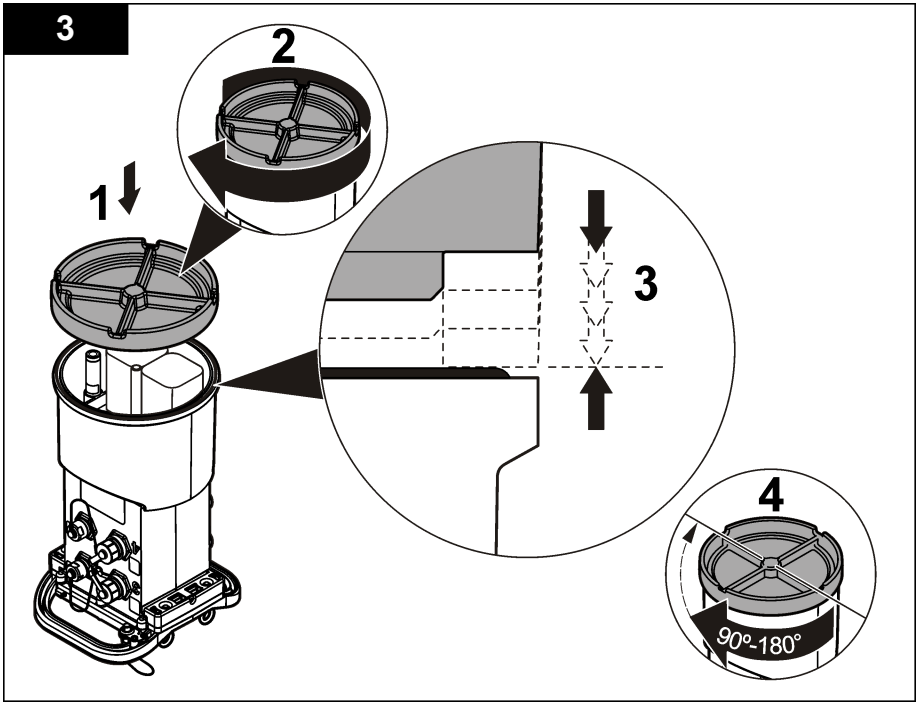
The instrument can use two or four 6 V batteries for power. Use two batteries for short-term use or four batteries for long-term use (for battery life, refer to Specifications on page 3). When only two batteries are used, put both batteries on the same side of the compartment (A-A or B-B). Refer to the illustrated steps that follow.
Changes in temperature and pressure can cause the battery compartment cover to be difficult to remove by hand. If this occurs, a tool can be used to remove the cover (Figure 5).

Figure 5 Battery cover removal




1


2
A
B
A ⚠ A
B ⚠ B


3
2
1
3
4
90°-180°

Attach an external power supply (optional)

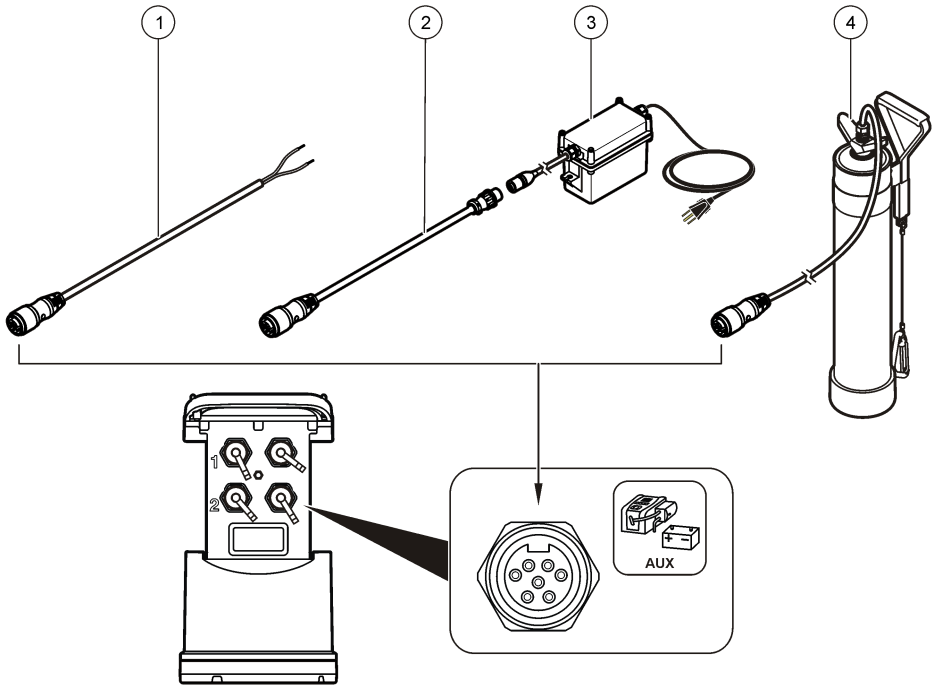
⚠ WARNING

Potential explosion hazard. The instrument is not approved for use in hazardous locations.

The instrument can be powered by an external long-life battery, an SD900 power supply or other source that can supply power in the specified range (refer to Specifications on page 3 and Replacement parts and accessories on page 29). If the logger has both external power and internal batteries, the internal batteries are used as an auxiliary power supply. When the external power falls below approximately 9 V, the internal batteries supply power until the voltage from the external source is above 9 V.

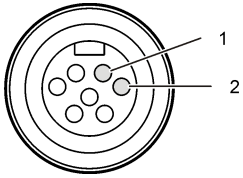
1. Install the external power source in a safe location near the logger. Be sure to obey all safety precautions for the power supply.
2. Attach the cable from the power source to the AUX connector on the logger (Figure 6).
3. Apply power to the power source, if applicable.

Figure 6 External power options



1 2-conductor power cable (Figure 7)	**3** SD900 power supply
2 Power adapter cable	**4** Long-life battery

Figure 7 2-conductor power cable wiring



1 Power—#16 AWG red	**2** Common—#16 AWG black

System startup

Install the Flo-Ware FL900 Driver

Note: *During driver installation this message will appear: "The following device has not passed the Windows Logo testing to verify its compatibility with Windows. Continuing your installation of this software may impair the correct operation of your system either immediately or in the future. Microsoft strongly recommends that you stop this installation now and contact the hardware vendor for software that has passed Windows Logo testing." Hach engineers have fully tested this product and determined that it is compatible with Windows. Press the "Continue anyway" button to finish the installation.*

Pre-requisite: Before the FL900 logger is attached to a computer, make sure that Flo-Ware is installed on the computer.

The FL900 Series Driver must be installed on the PC to communicate with the logger. To find driver updates, refer to the Flo-Ware installation section.

1. Find the link for the FL900 Series Driver on the Flo-Ware CD or from the website http://www.hachflow.com/p_soft_floware_down.html
2. Click on the link and run the application. The install wizard starts.
3. Follow the on-screen instructions to install the driver. Use the recommended settings.

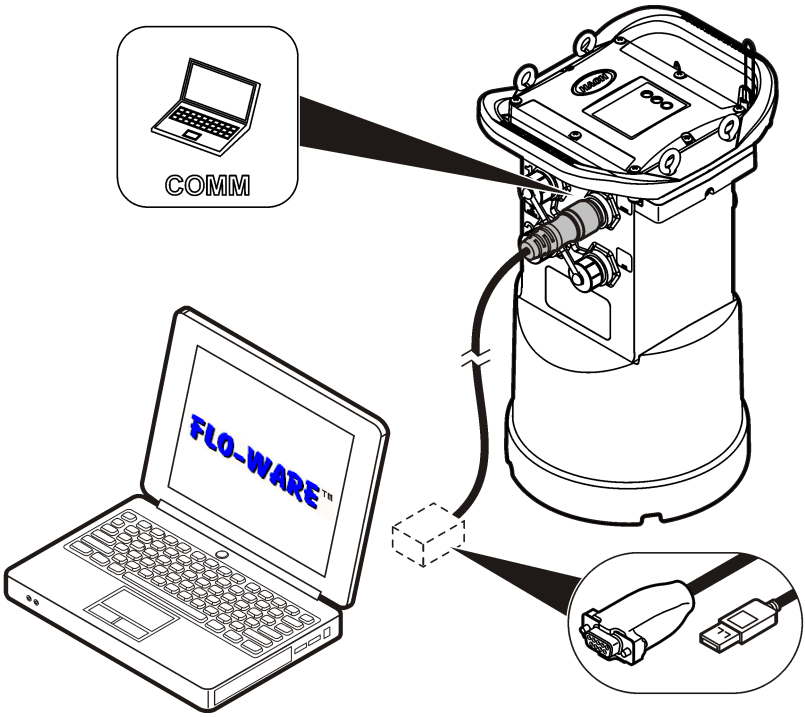
Attach the logger to the computer

Pre-requisite: Make sure that the FL900 driver is installed on the computer.

Connect only one logger to the computer.

1. Attach the logger to the computer (Figure 8).
2. When a USB cable is attached for the first time, the Found New Hardware wizard opens. Run the new hardware wizard to install the USB driver for the logger. When finished, the message “Your new hardware is installed and ready to use” is shown. In the event the wizard does not run or the install fails, contact Hach Flow Tech Support to assist with trouble shooting your specific operating system.

Figure 8 Attach the logger to a computer



Attach a sensor or external devices to the logger

Pre-requisite: Make sure that the connection status is offline.

⚠ WARNING

Sensor Hazardous Locations and RF Exposure Hazards. Some sensors have RF radiation exposure hazards and are used in explosive atmospheres. See sensor manual warnings and instructions before connecting a sensor to the logger.

The number of sensors that can attach to the logger varies with the model of the logger. Some sensors must attach to an external module that is used as an interface between the sensor and the logger. Figure 10 shows the AV9000 Area Velocity Analyzer module on the side of the logger and the connection to a submerged area/velocity sensor.

1. If the sensor cable has connectors on both ends, attach the cable to the sensor first.
2. Attach the sensor (or module) to any SENSOR port on the logger (Figure 9 or Figure 10). Tighten the connector by hand.

   Note: *For rain gauges, attach the sensor to the RAIN connector.*
3. If the sensor uses an external module, attach the module to the logger, then attach the sensor to the module (Figure 10).
4. If the sensor cable has a desiccant hub, align the desiccant hub vertically and make sure that the air port points down (Figure 9).

Figure 9 Attach a sensor to the logger

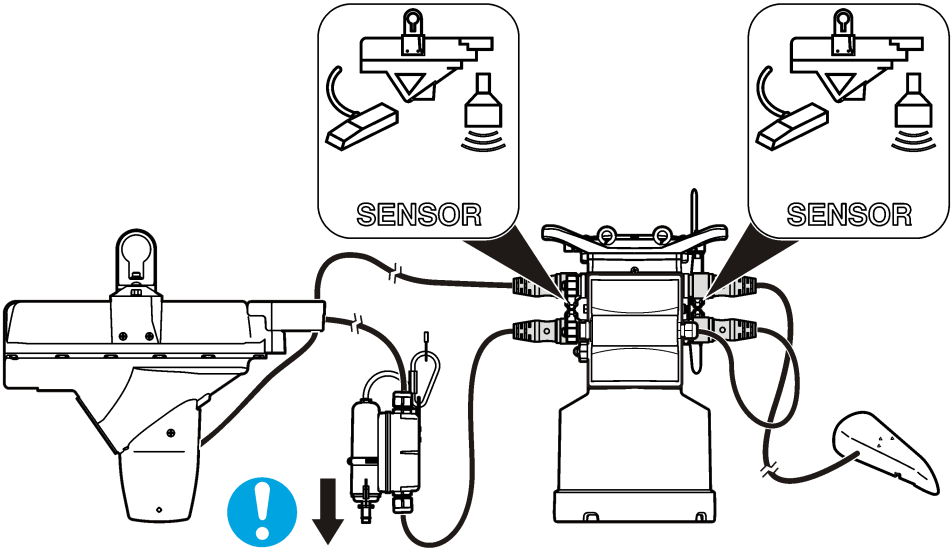
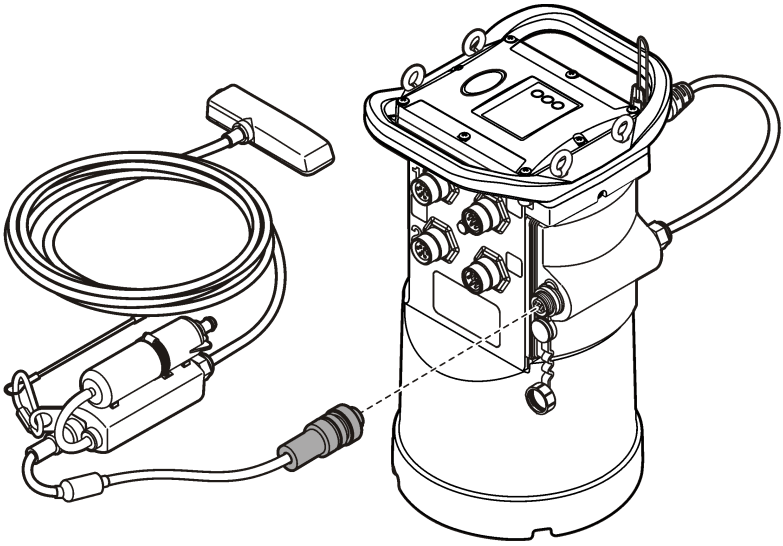


Figure 10 Attach a sensor to an external module



Attach an external module

An external module must be used as an interface between some sensor types and the logger. The external module is mounted on the side of the logger (Figure 10 on page 17). Refer to the documentation that is supplied with the module for mounting instructions.

Attach a sampler

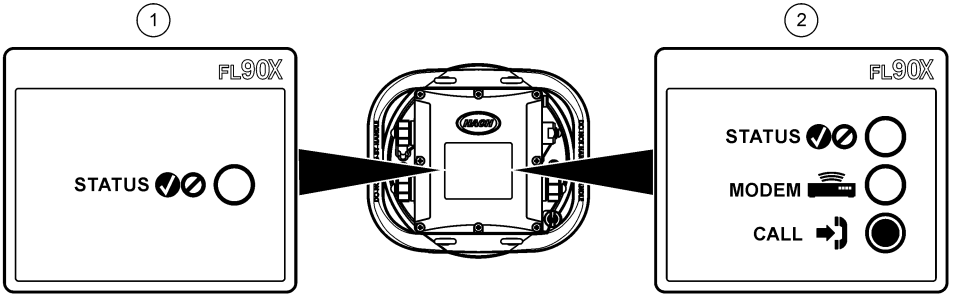
The logger can attach to a Sigma 900 Standard, Sigma 900 Max or Hach SD900 sampler for flow-paced and set point sampling. The sampler also supplies power to the logger and to attached

sensors. Connect the auxiliary cable to the AUX port on the logger and to the auxiliary port on the sampler. To make a sampler program, refer to the documentation that is supplied with the sampler.

User interface

The indicators on the user interface show the status of the instrument and the modem. Refer to Figure 11 and Table 2.

Figure 11 User interface



1 Instrument without modem	**2** Instrument with modem

Table 2 LED status indicators

Indicator	LED color	Description
STATUS	Green	Flashes every 3 seconds during normal operation. Flashes every 15 seconds during sleep mode.
	Red	Flashes when an attached sensor does not agree with the logger program, an expected sensor is not found or the sensor operation has failed.
MODEM	Green	Stays green during a call to the server.
	Red	Flashes red if the call to the server failed.

Program a unit equipped with a modem

⚠ CAUTION

Electromagnetic radiation hazard. Make sure that the antenna is kept at a minimum distance of 20 cm (7.9 in.) from all personnel in normal use. The antenna cannot be co-located or operated in conjunction with any other antenna or transmitters.

For units without a modem, refer to Basic setup on page 25.

Set up the wireless account

Note: *Adequate cellular coverage from the selected carrier must be verified for each site before a logger with a cellular modem is purchased.*

NOTICE

Network and access point security is the sole responsibility of the customer using the wireless instrument. The manufacturer will not be liable for any indirect, special, incidental or consequential damages caused by a breach in network security.

When the logger has a modem, data can be sent from the logger to the internet for remote access. The user must first open an account with a mobile (wireless) provider. The instrument is then

registered to the data-hosting server (FSDATA), and the applicable communication settings are programmed into the logger with Flo-Ware. If the modem was activated at the factory, go to Add the logger to the FSDATA Server on page 21.

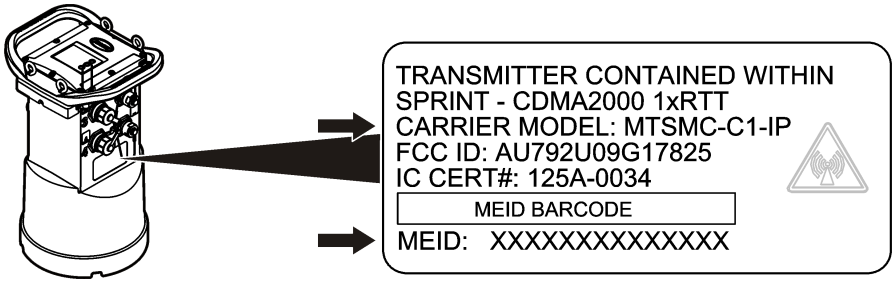
Pre-requisite: Make sure that the logger, logger test certificate and antenna are nearby.

Mobile (wireless) providers use CDMA or GPRS technology for data transmission.

Note: *For optimal troubleshooting, install the Flo-Ware driver, add the logger to the FSDATA server, and verify telemetry before visiting the deployment site.*

1. Gather your account information.
   a. Find the MEID number from the label.
   b. Find the modem carrier model from the label.
2. Contact a wireless provider to start service on the modem. Request a data plan with a minimum 10 MB of data per month and SMS. (SMS is optional but required to transmit alarm notifications to an email or mobile number).
   a. Give the MEID number to the provider. If requested, give the carrier model, also found on the transmitter label.
   b. Record the data number for the modem.
3. Use the modem diagnostics in Flo-Ware to verify operation (refer to the Flo-Ware documentation).

Figure 12 Transmitter Label Example (for Carrier Model and MEID number)



Install a SIM card (GPRS only)

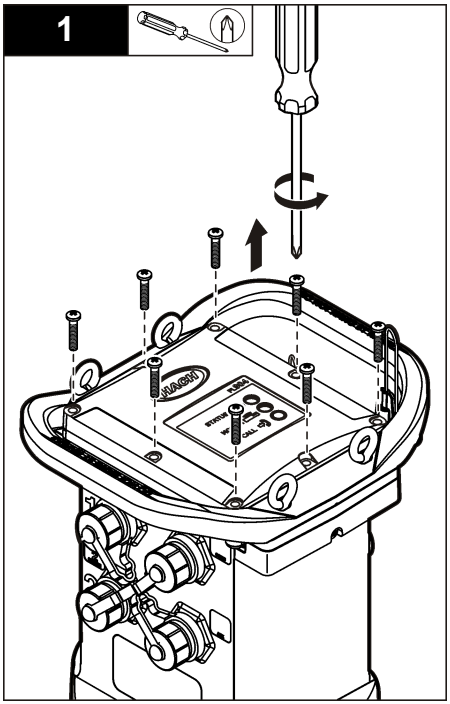
NOTICE

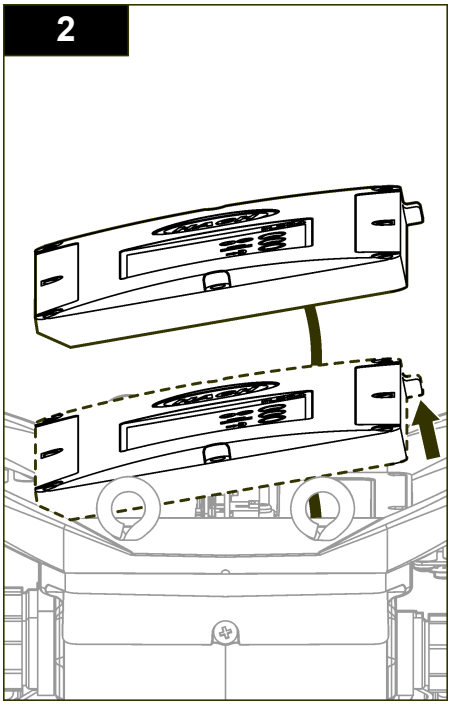
Potential Instrument Damage. Delicate internal electronic components can be damaged by static electricity, resulting in degraded performance or eventual failure.

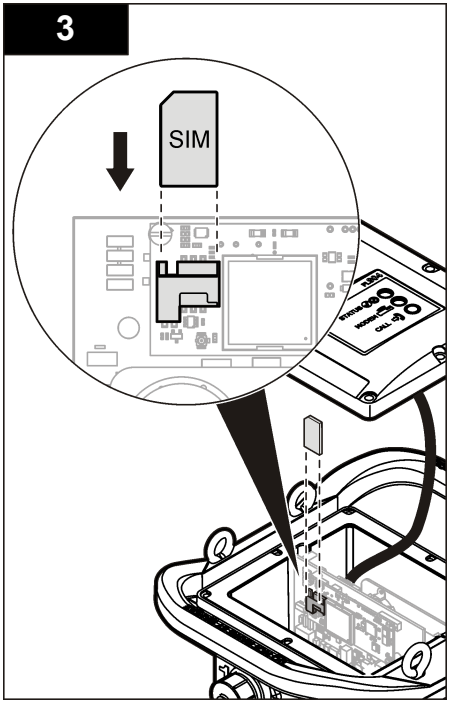
NOTICE

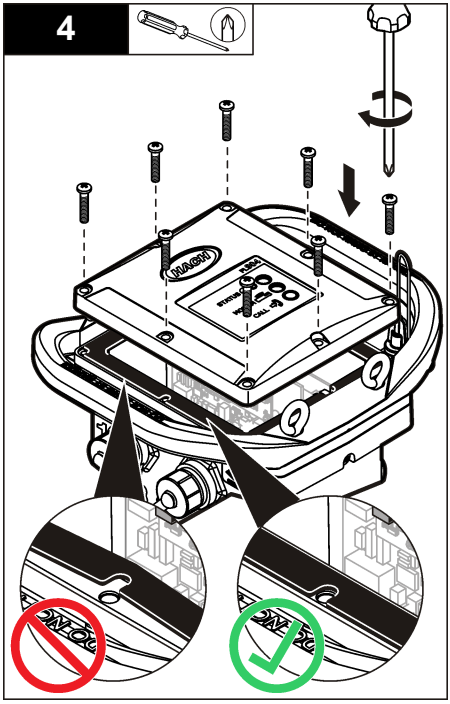
The instrument enclosure can break if the cover screws are over-tightened. Tighten the cover screws by hand with a maximum torque of 2.0 Nm (20 in./lb). Make sure that the gasket is lubricated with grease.

If the instrument contains a GPRS modem, a SIM card from the mobile carrier must be installed. Refer to the illustrated steps that follow.


1


2


3
SIM


4

Set up a GPRS modem-based account

Note: *If requested, provide the IMEI and modem carrier model found on the transmitter label on the logger.*

1. Contact a wireless provider and request an activated SIM card with the following capabilities:
   a. GPRS data
   b. PIN disabled
   c. A minimum of 10 MB of data per month
   d. SMS (optional but required to transmit alarm notifications to an email or mobile number)
2. Record the data number for the modem (APN number).
3. Install the SIM card in the logger. Refer to Install a SIM card (GPRS only) on page 19.
4. Use the modem diagnostics in Flo-Ware to verify operation (refer to the Flo-Ware documentation).

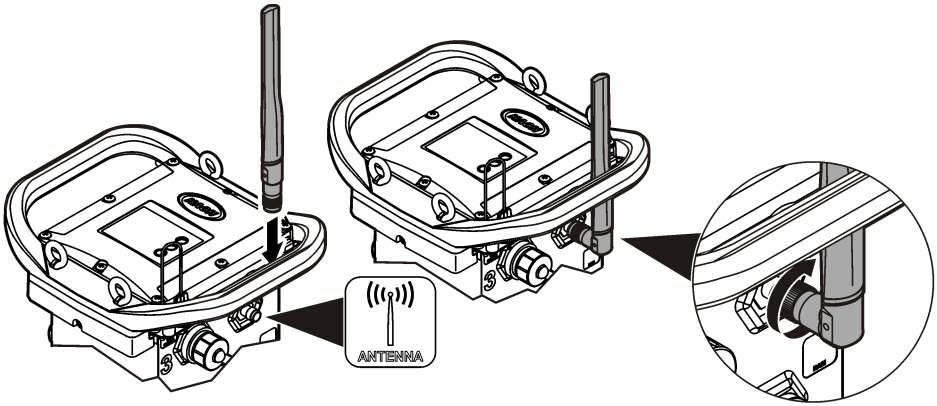
Attach an antenna (wireless option)

⚠ CAUTION

Electromagnetic radiation hazard. Make sure that the antenna is kept at a minimum distance of 20 cm (7.9 in.) from all personnel in normal use. The antenna cannot be co-located or operated in conjunction with any other antenna or transmitters.

An antenna can be attached to the instrument for wireless communication. Various antenna options are available. Refer to Replacement parts and accessories on page 29. Attach an antenna directly to the logger or attach an antenna cable to the ANTENNA connector (Figure 13).

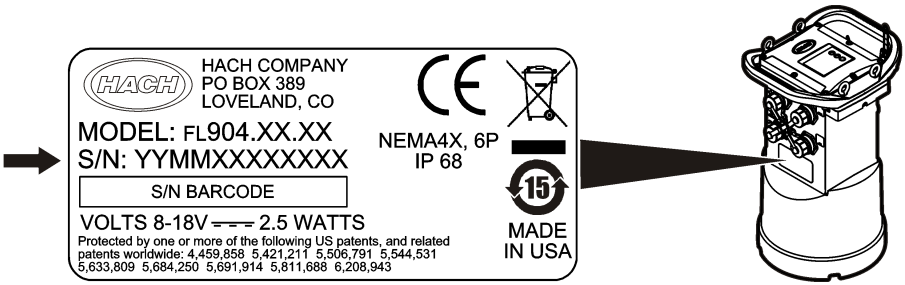
Figure 13 Attach Half-wave antenna



Add the logger to the FSDATA Server

Pre-requisite: Serial number of the logger

Figure 14 Serial number location


HACH COMPANY
PO BOX 389
LOVELAND, CO
MODEL: FL904.XX.XX
S/N: YYMMXXXXXXX
S/N BARCODE
VOLTS 8-18V ⎓ 2.5 WATTS
Protected by one or more of the following US patents, and related patents worldwide: 4,459,858 5,421,211 5,506,791 5,544,531 5,633,809 5,684,250 5,691,914 5,811,688 6,208,943
NEMA4X, 6P
IP 68
MADE IN USA

NOTICE

Be sure to enter the serial number and SVC correctly to prevent communication failure.

1. Go to the website http://fsdata.hach.com to access the FSDATA server.
2. Enter the user name and password:
   - User name—the default user name is the 8-digit customer ID number
   - Password—the default password is HachWebData
3. Go to **Instruments**>**Instrument Manager**.
4. Record the SVC (Server Verification Code) from the upper left corner of the screen:

   _____
5. Click **ADD NEW**. The Add Instrument window opens.
6. Enter the serial number (SN) of the logger (Figure 14).
7. Select the Instrument Type.
8. Select the Active check box and click **OK**. The instrument is shown in the Instrument Manager.

Configure Flo-Ware for remote communication

Pre-requisites: The logger must be attached to the computer. An account with a network provider must be set up, and the server must be configured.
The settings for remote communication must be entered into Flo-Ware and then written to the logger.

1. Open a communication session with the logger:
   a. Open Flo-Ware.
   b. In the Options panel, select FL900 Series > Communications. The FL900 series driver window opens.
   c. Click the **CONNECT** button . The Communications window opens.
   d. Select the port on the computer where the logger is attached (serial or USB) and click **OK**. ***Note:*** *If the sensor mismatch message is shown, select "Create new program based on sensors connected."*
   e. Make sure that the connection status shows Direct Connect-Online.
2. Go to Programming>Site Information. Enter the information for the desired site. Select Time Zone.
3. Click on Communications. Complete the Remote Settings information:

Option	Description
CDMA, 1xRTT	No additional configuration is necessary.
GPRS	Select the network provider and the modem frequency. (For US locations, 850/1900 MHz. For outside the US, contact the provider for the modem frequency.) Enter the user name and password, if applicable.

Option	Description
Primary Call Interval	The frequency that the logger calls the server, not to exceed the logging interval.
Secondary call interval	The frequency that the logger calls the server during an alarm condition.
Server Verification Code	The account number that allows a connection to the server.

4. Click **WRITE TO LOGGER** to save the settings. A message window is shown:

Option	Description
Warning: all data will be lost. Continue?	All data that is stored in the logger is erased when a program is written to the logger. To save the data, select No and download the data to a safe location. Select Yes to erase all data and update the logger with the new program.
Set Logger Clock	Synchronize to Computer Clock—the logger uses the date and time settings of the computer. Set Logger Clock—the logger uses the date and time settings that are set by the user. If the unit has a modem, the logger automatically uses the date and time settings of the server.

A pop up screen will show success or failure.

5. Go to Data Log Setup tab. Select data log channels and logging intervals.
6. Click Write to Logger to save.

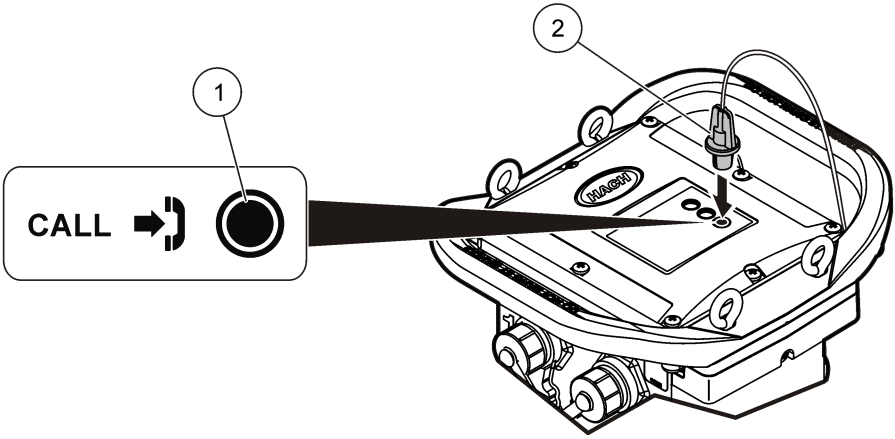
Verify the telemetry (wireless option)

The user can manually send a call to the server to make sure that the network communication is good.

1. Temporarily attach the antenna to the logger to test the antenna and the cell coverage at the site location before installation.
2. Touch the magnet to the call initiation target (Figure 15). The modem LED indicator changes to green.
3. Look at the modem LED indicator during the call (45 to 90 seconds) and wait for a change:
   - LED goes off—the call to the server was successful.
   - LED flashes red—the call to the server failed.

   Note: *If the connection failed, refer to* Troubleshooting *on page 28 for more information.*

Figure 15 Call the server



1 Call initiation target	**2** Magnet

Verify the telemetry with Flo-Ware

1. In Flo-Ware>FL900 Driver, select Diagnostics>Modem.
2. Make sure the registration status is either home or roaming. If blank or "identify" is shown, the connection has failed.
3. Adjust the antenna for optimum signal strength and quality.
4. Click Call Server to make a call to the network.
   A pop up screen will indicate success or failure.

Troubleshooting telemetry

- Make sure the SVC is correct.
- Make sure the serial number is registered and active on the host server.
- Make sure the modem is enabled and the Hach IP address has been correctly entered.
- If the problem persists, contact technical support.

Use the mobile SMS option

The FL900 modem can be configured to send or receive SMS messages. Refer to the Flo-Ware documentation for configuration information.

During a predefined alarm condition (e.g. battery or high level), an SMS message can be sent directly from the logger to an email address or a mobile telephone. This message is sent in addition to the alarm messages that are sent from the server.

A mobile telephone can be used to send an SMS message to the logger (Table 3). The logger looks for new SMS messages during each call to the server. If the message requires a response from the server, the SMS message is forwarded from the logger to the server on the next call.

Table 3 SMS message commands

SMS Command	Action
CURR? or STATUS?	Receive the current status of the FL900 and any sensors connected to it
SVC?	Receive the current value of the Server Verification Code
SVC=XXXXXXXX	To set the current value of the Server Verification Code using a text message

Modbus communication

The Modbus protocol can be used for communication with this instrument. Attach an external network device, such as a PLC, to the RS232 interface on the instrument to read data as it is logged.

Refer to the Modbus communications section of the Flo-Ware software documentation for more information.

Note: *Historical data cannot be read with Modbus communication.*

Basic setup

The information in this manual can be used to make a simple program for the logger and to calibrate the sensors. Refer to the Flo-Ware documentation for advanced options. Complete the sections in the order that they are shown.

Make a basic logger program

A basic program must be written to the logger to specify the channels to be logged.

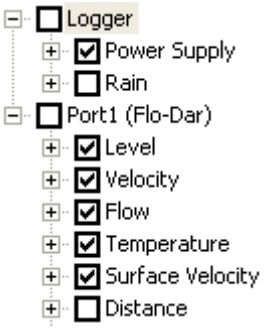
1. Open a communication session with the logger:
   a. Open Flo-Ware.
   b. In the Options panel, select FL900 Series>Communications. The FL900 series driver window opens.
   c. Click the **CONNECT** button . The Communications window opens.
   d. Select the port on the computer where the logger is attached (serial or USB) and click **OK**.

      Note: *If the sensor mismatch message is shown, select "Create new program based on sensors connected."*
   e. Make sure that the connection status shows Direct Connect- Online.
2. Complete the information in the Site Information menu:

Option	Description
Site Identification	Enter a unique name for the site.
Time Zone	Select the correct time zone for the site.

3. Click on the **Datalog Setup** menu.
4. Select the channels to be logged in the Select Datalog Channels section:
   a. Expand the tree for the Logger channel group. The Power Supply channel is always shown in this group. Logging the power supply will provide values for the battery level. An alarm could be set at a specific level to alert the account manager of a low level, thus prompting a field visit to change the batteries and prevent lost data. If the logger contains a port for a rain gauge, the Rain channel is also shown. To include a Logger channel in the datalog, select the check box next to the channel name.
   b. Expand the tree for each Port[1](Sensor Name) channel group to view the available channels for the sensor. If the check box next to Logger or Port[1] is selected, all of the channels in the group are automatically selected.
   c. To include a Sensor channel in the datalog, select the check box next to the channel name. The log channel count increases each time a channel is selected.

      Note: *For loggers with multiple sensor ports, the port number is added to the channel name. For example, Velocity 3 is the velocity channel name for sensor port 3.*



5. To set the logging interval for a channel group:
   a. Click on the channel group name, for example **Port1 (Flo-Dar)**. The logging intervals are shown.
   b. Select the interval from the drop-down list. The primary logging interval is used for normal operation. The secondary logging interval is used during alarm conditions.

   Note: *The logging interval cannot be set for an individual sensor channel.*
6. Click **WRITE TO LOGGER** to save the settings. A message window is shown:

Option	Description
Warning: all data will be lost. Continue?	All data that is stored in the logger is erased when a program is written to the logger. To save the data, select No and download the data to a safe location. Select Yes to erase all data and update the logger with the new program.
Set Logger Clock	Synchronize to Computer Clock—the logger uses the date and time settings of the computer. Set Logger Clock—the logger uses the date and time settings that are set by the user. If the unit has a modem, the logger automatically uses the date time settings of the server.

Calibrate the sensor with the Cal Wizard

Pre-requisite: The logger must be connected to the computer and must be online for calibration.

The sensor can be configured and calibrated with the calibration wizard. To calibrate the sensor manually, refer to the sensor manuals or Flo-Ware manual.

1. Click the **Programming** tab.
2. Click on Sensor Port[1] (sensor name).
3. Click on the **CAL WIZARD** button. The Calibration Wizard window opens.
4. Select the options on each screen. When the Calibration Complete screen is shown, click **FINISH**.
5. Click **WRITE TO LOGGER** to save the settings. A message window is shown:

Option	Description
Warning: all data will be lost, Continue?	All data that is stored in the logger is erased when a program is written to the logger. To save the data, select No and download the data to a safe location. Select Yes to erase all data and update the logger with the new program.
Set Logger Clock	Synchronize to Computer Clock—the logger uses the date and time settings of the computer. Set Logger Clock—the logger uses the date and time settings that are set by the user. If the unit has a modem, the logger automatically uses the date and time settings of the server.

The installation is complete. The Status light should flash green if the programming was successful.

Site installation

⚠ WARNING

Multiple hazards. Only qualified personnel must conduct the tasks described in this section of the document.

Hang from a cable

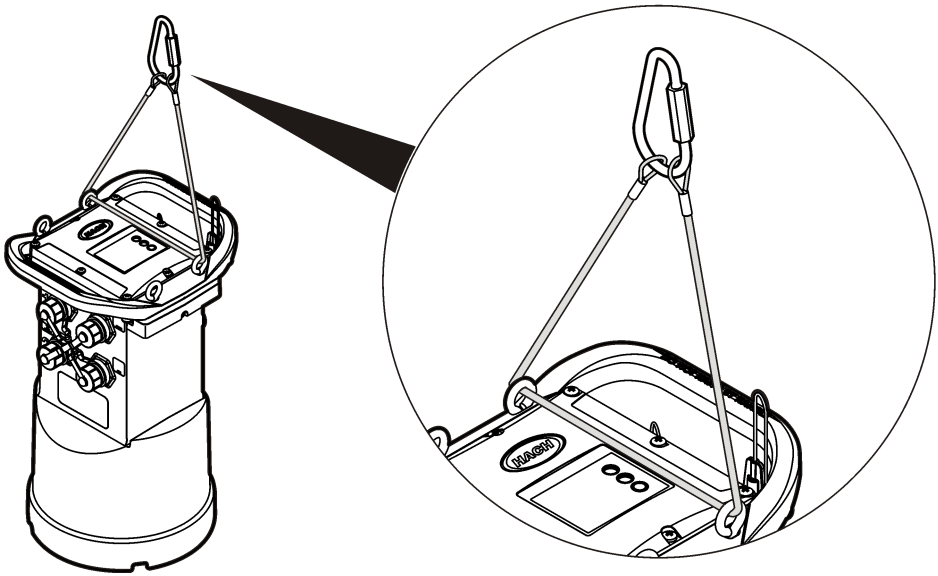
NOTICE

Do not use the handles to hang the logger. The handles are not designed to hold the weight of the logger.

The logger can hang from a cable for installation in an area such as a manhole.

1. Connect a cable to the eye bolts on the top of the logger. Refer to Figure 16.
2. Hang the cable from a strong support such as an optional spanner bar.

Figure 16 Hang the logger from a cable



Install on a wall bracket

The logger can be attached to a wall, pole or ladder. Refer to the documents that are supplied with the hardware for installation instructions.

Maintenance

⚠ WARNING

Multiple hazards. Only qualified personnel must conduct the tasks described in this section of the document.

⚠ WARNING

Biological hazard. Obey safety handling protocols and wear all of the personal protective equipment required when handling an instrument that may have come in contact with biological hazardous materials. Wash and decontaminate the instrument with a disinfectant soap solution and rinse with hot water before maintenance or shipping.

⚠ CAUTION

Electromagnetic radiation hazard. Make sure that the antenna is kept at a minimum distance of 20 cm (7.9 in.) from all personnel in normal use. The antenna cannot be co-located or operated in conjunction with any other antenna or transmitters.

Clean the instrument

Clean the exterior of the instrument with a moist cloth and a mild soap solution and then wipe the instrument dry.

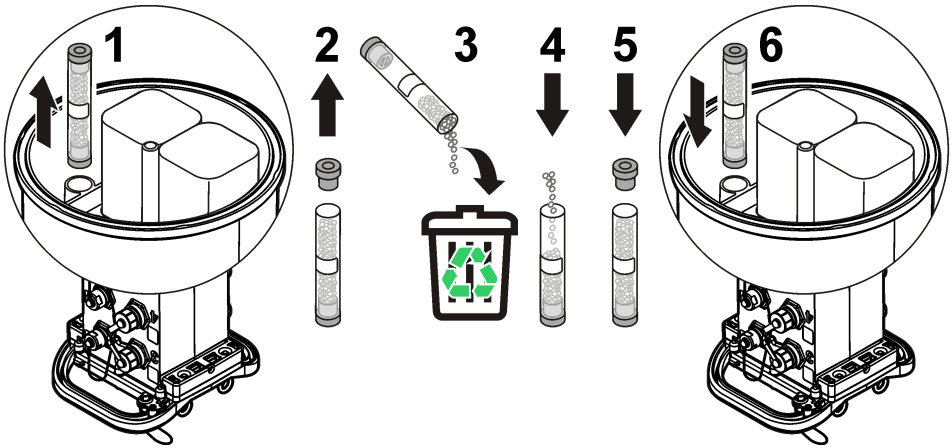
Replace the batteries

Replace the batteries with the same type and rating. Refer to Install the batteries on page 12 and Specifications on page 3.

Replace the desiccant

The desiccant is located in the battery compartment. To remove the battery cover, refer to Install the batteries on page 12. The desiccant absorbs moisture from the air and prevents corrosion to the instrument components. The desiccant beads change color when they become saturated. Replace the desiccant when the beads change from a yellow to a green color (refer to Figure 17). As a best practice, replace the desiccant when the batteries are replaced.

Figure 17 Desiccant replacement



Troubleshooting

If problems occur in the system, try to find whether the problem is with the sensor, the logger or the cable connections.

- Examine all connections to the sensors. Make sure all connections are tight.
- Remove and examine the sensor connectors for moisture. Clean and dry if necessary.
- Examine the sensors for debris and remove the debris.
- Examine the Event Log for problem events.

Communication failure

If a call was sent to the server but the connection failed, complete the following tasks:

- Disconnect and apply power to the instrument.
- Adjust the antenna to increase the signal strength.
- Log on to the server and make sure that the serial number was entered correctly and that the SVC used for configuration was recorded correctly.
- Make sure that the communication settings were entered correctly in the FL900 driver window.
- Connect the logger to the computer and open a communications session. In the FL900 driver window, click on the Diagnostics tab and then the Modem menu. The Registration Status should be Home.
- If there is no resolution, call technical support.

Replacement parts and accessories

Note: *Product and Article numbers may vary for some selling regions. Contact the appropriate distributor or refer to the company website for contact information.*

Replacement parts

Description	Item no.
Battery compartment cover	8524400
Desiccant cap assembly (battery compartment desiccant)	8754900
Desiccant tube assembly (battery compartment desiccant)	8535200
Desiccant, replacement beads (1.5 can bulk)	8755500
Eyebolts, 1/4–20 x 2.5-in. stainless steel	8535500
Gasket, top cover	8533300
Logger handle	8524200
Lubricant, silicone 0.25 oz	000298HY
Magnet assembly	8537800
O-ring for battery cover	8533400

Cables

Description	Item no.
Cable, external power, 2-wire, 9 ft	8528700
Cable, external power, 2-wire, 25 ft	8528701
Cable, communication, RS232	8528200
Cable, communication, USB	8528300
Cable, connect to sampler, 9 ft	8528400
Cable, connect to sampler, 25 ft	8528401

Power

Description	Item no.
Battery, 6 V lantern	11013M
Battery, long-life alkaline	8542900
Long-life alkaline battery pack top cap adapter and cable	8543000
Cable, power supply adapter (3 pin to 7 pin)	8528600
Power Supply, 110–120 VAC, US plug—requires 8528600 adapter cable	8754500US
Power Supply, 110–120 VAC, Australia plug—requires 8528600 adapter cable	8754500AU
Power Supply, 110–120 VAC, EU plug—requires 8528600 adapter cable	8754500EU
Power Supply, 110–120 VAC, Italy plug—requires 8528600 adapter cable	8754500IL
Power Supply, 110–120 VAC, UK plug—requires 8528600 adapter cable	8754500UK

Mounting hardware

Description	Item no.
Manhole Support Bracket/Spanner, 18–28 in.	9542
Manhole Support Bracket/Spanner, 28–48 in.	9557
Manhole Support Bracket, 18–27 in.	5713000
Suspension Cable, 16 in.	8544300
Suspension Cable, 30 in. and D-ring (standard)	4920
Wall-mount Bracket with ladder hanger	8544500
Wall-mount Bracket without ladder hanger	8542700

Antennas

Description	Item no.
Antenna, traffic-rated burial (824–960, 1850–1990 MHz)	8537600
Antenna, half-wave (824–894, 1850–1990 MHz)—US	5228400
Antenna, half-wave (870–960, 1710–1880 MHz)—EU	5255300
Antenna, traffic-rated manhole lid (824–896, 1850–1990 MHz)—US	5255400
Antenna, mini-wing (824–960, 1710–2170 MHz)—US	6241804
Extension cable, 15 ft	5244000
Extension cable, 70 ft	5249100

External devices

Description	Item no.
Rain Gauge with 100-ft cable	8542800
Connector for Rain Gauge to FL900	8547700
AV9000 Analyzer Module (required to attach a Submerged Area/Velocity Sensor)	8531300

External devices (continued)

Description	Item no.
IM9001 Interface Module (required to attach a Sigma 950 Flow Meter)	8549800
For samplers, refer to www.hach.com for part numbers and accessories	

OTT Hydromet GmbH
Ludwigstrasse 16
87437 Kempten
Tel. +49 (0)8 31 5617-0
Fax +49 (0)8 31 5617-209
info@ott.com
www.ott.com

OTT France
Europarc de Pichaury – Bât. D2
13799 Aix en Provence Cedex 3
Tél. +33 (0)4 42 90 05 90
Fax +33 (0)4 42 90 05 95
info@ottfrance.fr
www.ottfrance.com

OTT HYDROMETRIE AG
Obere Bahnhofstrasse 13
5507 Mellingen
Tel. +41 (0)56 470 64 34
Fax +41 (0)56 491 21 06
info@ott-schweiz.ch
www.ott-schweiz.ch

OTT Hydromet GmbH
Branch office Austria
Weidegut 76
4223 Katsdorf
Tel. +43 (0)7235 8899-8
Fax +43 (0)7235 8899-1
m.schinnerl@ott.com
www.ott-austria.at

OTT MedioAmbiente
C/Teide, nº 5 - Planta Baja, Local nº 2
Parque Empresarial La Marina
28700 San Sebastián de los Reyes (Madrid)
Tel. +34 (0)91 651 47 69
Fax +34 (0)91 659 02 09
info@ott-medioambiente.com
www.ott-medioambiente.com

OTT Hydrometry Ltd.
Unit 2 Magnet Business Park
14 High Hazels Road, Barlborough
Chesterfield S43 4UZ
Tel. +44 (0)1246 573 480
Fax +44 (0)1246 813 873
sales@ott-hydrometry.co.uk
www.ott-hydrometry.co.uk

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